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24 March 2008

A2000 Solutions Pte Ltd
Blk 5 Ang Mo Kio Ind. Park 2A
#07-17 Tech II
Singapore 567760

Attn : Margaret

Dear Sir/Mdm,

RE: Good After Sales Service

We are writing to appreciate your Company for providing us an A21 network accounting software that are well support to our administrative and accounting function for our business need.

Our accounts department has been using the A21 SQL Accounting Software for many years. We wish to comment on the fact that despite our relatively high transaction volume, we are pleased and satisfied with the performance of the software in terms of its overall reliability and user-friendly features that even our marketing department is able to extract sales figure for their planning and monthly report.

Although, many times, we have problem facing the import and export between our logistic Co and our server, the service that has been rendered by your staff in solving the problem has been responsive, prompt and efficient.

We especially would also like to thanks Choi Mei, Chin Hwee, SK and your helpdesk personnel for their patient and cheerfulness in response to our problems.

We also want to thank Magaret for her prompt support and response to our problem even though she is not technical incline.

Thanking you again for your co-operation and continuous support.

Yours fajthfully,

A handwritten signature in black ink, appearing to read "Chong Swee Hoon".

Chong Swee Hoon
Accounting Manager