



**EPOXY AND
EQUIPMENT
TECHNOLOGY
PTE LTD**



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Attn : Ms Margaret Lim

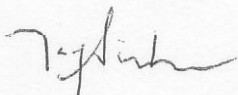
Dear Mdm,

This is to inform you that as an end-user of the A21 Business Accounting Software, I find the service support by your company good. I strongly encourage you keep up the good work and hopefully service excellence will be synonymous with A2000.

Although we found that your software is not a perfect one and some of the function and report presentation format still need to be improved and modified, but what impress us most is your excellent customer service. Secondly, your Company takes the approach of building a partnership relationship with customer is a win-win policy.

We look forward to many good years of using A21. Keep it up!

Yours faithfully



Ms Tay Siew Luan
Director