



J I Trading & Manufacturing Pte Ltd

No. 17 Kaki Bukit Industrial Terrace, Singapore 416090 Tel: (65) 6 744 2242 Fax: (65) 6 745 7747 E-mail: jitpl@pacific.net.sg
Reg. No. 199105050M

12-05-2005

A2000 Solutions Pte Ltd
Blk 5 Ang Mo Kio Ind. Park 2A
#07-17 Tech II
Singapore 567760

Attn: Mr. James Lee

Dear Mr Lee,

RE: LETTER OF APPRECIATION

I am writing in to compliment the supports that I am getting from your company. Your support staff Kenneth Tang has been very helpful and so is your helpdesk in Your office. I have noticed that there is a tremendous improvement in your customer Support. Keep up the good work!

With regards to the A21 accounting software, it has helped me in my daily accounting work. We are very satisfied on the easy to use software and the ability to generate various reports to customize our needs.

We will definitely recommend other small and medium sized companies to your easy To lean software package.

Yours faithfully,

Director
For J I Trading & Manufacturing Pte Ltd