



UNION TOOL SINGAPORE PTE LTD.

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RCB REG NO. 200003264R

Date : 2 February 2005

A2000 Solutions Pte Ltd
Blk 5 Ang Mo Kio Indus. Park 2A
#07-17 Tech II
Singapore 567760

Attn: James Lee

Dear James,

Re : Appreciation Letter

We are glad to have bought A21 accounting software because it is user-friendly and also reliable in handling heavy transactions.

Most importantly, it is developed by a strong team of programmers and support team. We would like to extend our appreciation especially to your support and helpdesk staffs that are always helpful and patient assisting us in all the implementation and users issues.

Recently, our experience with A21 on the integration to our head office's IBM AS-400 system prove that although A21 is a standard package, they also have the ability to meet our unique requirement when necessary.

We are therefore pleased to recommend A21 Accounting Software to anyone who is looking for a reliable accounting system that will grow together with their business.

Yours faithfully,

Union Tool Singapore Pte Ltd

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A handwritten signature in black ink, appearing to read "Go Yarita".

Mr Go Yarita

Director